

## Ann Donner

*Ann Donner has more than 20 years experience managing complex public/private projects and initiatives. During the course of her career, she has spearheaded \$300 million in successful city planning, public space usage and real estate projects; raised millions for various clients and organizations; and managed budgets of up to \$8 million. Ms. Donner is particularly adept at creative problem solving, and at building consensus among diverse interests in the public, private and nonprofit sectors.*

### **Areas of Expertise**

#### *Nonprofit Administration*

- Served as the executive director of two nonprofit organizations and as a consultant to nonprofits.
- Reversed deficits and diversified funding opportunities.
- Improved organizational performance; board and membership participation; and staff morale.
- Measurably increased organizational visibility and influence.
- Raised millions from private gifts, foundations, special events and government sources.
- Developed business plans and budgets.
- Led strategic planning efforts.
- Managed marketing and communications efforts.

#### *Urban Planning*

- Experience overseeing and facilitating public participation on major urban planning projects.
- Managed interdisciplinary teams of design, urban planning, environmental and transportation consultants for the development of new roadway designs and a pedestrian accessibility plan.
- Created a model for and facilitated consensus on complex public projects with multiple constituencies.

#### *Public Policy*

- Designed and organized over 100 public policy forums on transportation, infrastructure and community issues.
- Served as Commissioner on the Boston Employment Commission for four years.
- Played a key role in designing and implementing citywide employment, training and recruitment program for thousands of Boston residents.

#### *Health Care*

- Former director of program development for hospice provider in Massachusetts.
- Designed, developed, and managed new patient care programs, including a palliative care consultation service in hospitals and long term care facilities; and an operations plan for 12-bed hospice residence.
- Board member of a statewide coalition on improving end-of-life care.
- Founding board member of a nonprofit organization focused on the establishment of a hospice residence in Boston.

#### *Real Estate Development/Project Management*

- Experience securing public approvals including land transfers, licenses, zoning variances and design reviews.
- Provided oversight and management of \$500,000 marketing effort.
- Spearheaded funding and public approvals for \$2.7 million outdoor civic space completed on time and on budget.
- Led interdisciplinary teams of design professionals, urban planners, transportation consultants and construction managers.
- Handled comprehensive government and community relations efforts.



## ***Employment History***

*Principal, Ann Donner Consulting, (1996-1998 and 2004-Present)*

A niche consulting firm providing interim management, project management and program development services to business, government and nonprofit clients.

- Interim Management Assignments:

Interim Executive Director, Center for New Words, January, 2009 – Present.

Interim executive director for nonprofit center that supports diverse communities of women in engaging in the written and spoken word in all of its expressions through a variety of programs.

Interim Executive Director, Susan G. Komen for the Cure, Massachusetts Affiliate, June– October, 2008.

Interim executive director of local affiliate of the national Susan G. Komen for the Cure Breast Cancer Foundation. Managed staff, supported board of directors, and provided strategic oversight of statewide policy, program and fundraising initiatives.

Acting Administrative Director, The Executive Leadership Program for Educators at Harvard Graduate School of Education, January – June, 2006.

Served as the interim administrative director during the project's start-up phase. Harvard was awarded a \$5 million grant from The Wallace Foundation to create an innovative training opportunity for senior teams of state and district education leaders involving faculty from the Harvard Graduate School of Education, Harvard Business School and the John F. Kennedy School of Government

Acting Senior Planner, Medical Academic Scientific Community Organization, Inc., January – May, 2008.

Served in interim role responsible for multiple transportation improvement studies and infrastructure improvements to Boston's Longwood Medical and Academic Area.

*Director of Planning and Program Development, Hospice of the North Shore, (2003-2004)*

Oversaw the development of new patient care programs and service lines for hospice provider.

*Executive Director of the Trust for City Hall Plaza (1999-2003)*

Led a collaboration between the business community and municipal, state and federal agencies to plan and implement improvements to the 11-acre Boston City Hall Plaza.

*Executive Director of Move Massachusetts 2000 (1991-1995)*

Directed the activities of diverse coalition of 46 labor, business, environmental and community-based proponents of the Central Artery/Tunnel Project.

*Manager, Program Development, Forest City Development (1988-1991)*

Managed marketing, communications, public approvals and community relations for a \$250 million, 2.3 million square foot, mixed use real estate project.

*City of Boston (1984-1988)*

Served in a variety of roles with increasing responsibility—from staffing and managing the schedule of the Mayor of Boston to senior official in the Mayor's Office of Jobs and Community Services.



### **Awards**

*WalkBoston Golden Shoe Award* on behalf of Move Massachusetts 2000 for Central Artery/Tunnel Pedestrian Issues Forum – 1996

*Willo von Moltke Urban Design Award*, Boston Society of Architects for the Rutherford Avenue Corridor Transportation Study as member of Frederic R. Harris Team. Client: Boston Transportation Department - 1999

*Build Massachusetts Award*, Associated General Contractors of Massachusetts, on behalf of the Trust for City Hall Plaza *Community Arcade* – 2001

### **Professional and Community Leadership**

*Commissioner*, Boston Employment Commission, 1991- 1996

*Chair*, Midtown Cultural District Child Care Committee, 1988 – 1989

*Officer & Board Member*, Massachusetts Compassionate Care Coalition, 2004 - 2007

*Officer & Founding Board Member*, The Boston House for Care - Present

*Board Member*, Susan G. Komen for the Cure, Massachusetts Affiliate, 2008 - Present

### **Education and Post Graduate Studies**

Palliative Care Leadership Center Participant, Center for the Advancement of Palliative Care, 2004.

Post Graduate Course: Planning, Funding and Sustaining a Hospital Based Palliative Care Program, The Page and William Black Post-Graduate School, The Mount Sinai School of Medicine, 2003.

Graduate Coursework in Real Estate Studies, Harvard Graduate School of Design, 1987-1988.

B.A., Hampshire College, 1981.

